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Reg. No. 1994/008447/07

In ongoing efforts to diversify and improve the service delivery experience for our customers and partners, HP is today pleased to announce the appointment of LetMeRepair (Pty) Ltd as an authorized Home Product Service Partner (HPSP) for the in and out of warranty repair of HP's consumer range of notebooks, desktops and accessories.

LetMeRepair (Pty) Ltd was appointed as HP South Africa's subcontracted bench repair partner and commenced repair operations for a broad range of HP's products in December 2007. LetMeRepair has since proven themselves to be a most competent and diligent partner during this period.

With this appointment as an authorized HPSP, LetMeRepair is now fully authorized and enabled to deliver the same quality service for HP's range of Pavilion and Compaq Presario notebooks, desktops, monitors and accessories.

LetMeRepair will commence repair operations with immediate effect. Customers may return their faulty products for warranty and out of warranty repair to the LetMeRepair locations listed below.

**Johannesburg:**

cnr. Gazelle and Lechwe  
Corporate Park South  
Old Pretoria Road  
Midrand

**Cape Town**

Unit 43, M5 Freeway Park  
cnr Berkley & Upper Camp  
Road  
Maitland

**George:**

3 Sawmill Street  
George

Telephonic technical support, DOA requests and escalations for the Pavilion and Compaq Presario product ranges should be directed to the HP Consumer Contact Centre on **0860 104 771**.

Please note that all other service and repair processes and contact points as previously published will remain in effect, details of which are available from <http://www.hp.co.za/benchrepair>.

Sincerely,

Dennis Young  
Country Support Manager  
Global Consumer Support Operations  
South Africa & English-Africa.